

SELF-HELP ENTERPRISES DROUGHT SERVICES

HOUSEHOLD WATER WELL SYSTEM PROGRAM

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- ▶ Rachelle Gregory – Bottled Water Program
- ▶ Jessica Aguilar – W.W. Intake /POU Program
- ▶ Jorge Aguilera – Emergency T. W./W.W. Field Tech/ POU
- ▶ Apolinar Rodriguez – Emergency T.W./ W.W. Field Tech/POU
- ▶ Julie Cabanas – W.W. Senior Loan Processor/Emergency Repairs
- ▶ Tami McVay – Manager, Drought Services

DROUGHT TEAM

- ▶ Household Water Well Funding
- ▶ Emergency Tanks/Hauled Water
- ▶ Bottled Water
- ▶ Point of Use/Reverse Osmosis Program

WHAT WE DO!

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- ▶ Low to No Interest Loans
- ▶ Grants (5-Year Recorded)
- ▶ Up to \$45,000 per household
- ▶ State & Federal Funds
- ▶ Owner or Tenant Occupied (Property Owner Must Apply)
- ▶ Income Limits (varies based on funding source)

HOUSEHOLD WATER WELL SYSTEM PROGRAM

- ▶ Intake (Initial evaluation of applicants need. Usually a via phone, explain the process to applicants)
- ▶ Send & Receive Applications Review for Completeness
- ▶ Issue Inspection Request to Field Techs
- ▶ Review & Vetting of Driller and/or Pump Installer Estimates
- ▶ Prepare for Processing
- ▶ Review of Income & Property (Pull Credit Report, Income Verification, DTI Ratios, Title Report)
- ▶ Select Funding Source

HWWS - THE PROCESS.....

- ▶ Six Different Funding Sources (identify best option for family)
- ▶ Environmental Review (low to no impact on the surrounding environment)
- ▶ Consult with Local Agencies (connect to existing system, known contamination in the area)
- ▶ Prepare Funding Documents
- ▶ 4 Stages of Approval (Loan Processor, Drought Manager, Director & CEO)
- ▶ Family is Notified of Funding Approval

KEEP IT MOVING!!

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- ▶ Family Signs Funding Documents
- ▶ Field Tech notifies the Driller of RTG
- ▶ Well Completion Inspection
- ▶ Review of Water Analysis w/Family
- ▶ If Needed, Installation of RO or POU Device
- ▶ Final Inspection, Pay Vendors, Closeout File
- ▶ Emergency Tank Hold Harmless (if applicable)

A FEW MORE STEPS.....

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- ▶ POU Program – Pilot Program Test for Known Primary Contaminants
- ▶ Emergency Tank/Hauled Water
- ▶ Bottled Water – Community Based

OTHER PROGRAMS

OUR SERVICE AREA

KERN, KINGS, TULARE, FRESNO,
MADERA, MERCED,
MARIPOSA & STANISLAUS
COUNTIES



DROUGHT SERVICES TO DATE

| Program | Program Total |
|---|---------------|
| Reported Dry Wells | 2,504 |
| Temporary Water Tank Installations | 1,341 |
| Wells Repaired / Replaced | 283 |
| Households Connected to Water Systems | 955 |
| Families Receiving Bottled Water Deliveries | 1,165 |



